

Avoiding Disconnection



Here are things you can do to avoid being disconnected:

A red stamp with the word "AVOID" in white capital letters, tilted diagonally. The stamp has a double-line border and a slightly distressed, ink-like appearance.

1. Keep your bill low

- Turning lights off & reducing air condition and heat usage will help keep your energy coasts down



2. Review your bill

- Check for it to have correct information
- Track amount of energy you used
- Located your due date and mark it down where you will not forget



3. Pay your bill on time:

- Every MONTH
- You can pay over:
 - Mail
 - Automatic payment
 - In person
- If you pay after due date, you may be charged a fee



4. Enroll in discount programs:

- CARE/FERA
- Medical baseline



5. Act early

- If you know you won't be able to pay your bill on time contact your **CHANGES** organization to request a payment extension.



For any questions contact your local CHANGES
organization for assistance:

(714)481-9600

Thank you !

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